Feature 0peration

AutoDial			
Store	AutoDial		AutoDial
Use		AutoDial	
Display	Display	AutoDial	
Call Forward			
Activate	Forward		▶ Forward
Deactivate	▶ Forward		
Reinstate	Forward	▶ Forward	
View number	Display	▶ Forward	
Call Pickup		Pickup	
Call Waiting			
Answer	(Hold)	Call Waiting	
Return to first call	(Goodbye)		
Conference	Conf		▶ Conf
Handsfree			
Activate	(Handsfree)	(Goodbye)	(to end the call)
Switch to handset			
Handset to handsfree	(Handsfree)		
Activate Headset	(Headset)	(Goodbye)	(to end the call)
Activate/ Deactivate Bluetooth® Technology Headset*	(Headset)	(Headset)	
Hold			
Place a call on hold	(Hold)		
Return to a held call			
Last Number Redial			
Message		(Msg/Inbox)	
Ring Again			
Activate	RngAgn		
When notified		▶ RngAgn	
Deactivate	▶ RngAgn		
Transfer	Trans		▶ Trans
Adjust Volume	(Volume +)	(Volume -)	
Mute		(On/Off)	

Legend

Icon	Action
( )	Indicates the key cap text label. For example, (Message).
	Lift the handset, press the line (DN) key or the **Handset** key.
	Replace the handset, or press (Goodbye) to end the call.

Legend (continued)

Icon	Action
	Dial a number.
	Press a line/feature key.
▶ AutoDial	An icon flashes when a feature is being programmed. An icon lights steadily when a feature is active.
	Press the **Services** key once for Call Platform features, or press the **Services** key twice for local telephone features.
	Press the **Message/Inbox** key.
	Press the **Up/Down Navigation** keys. ( )
	Press the **Enter** key.
	Press the **Headset** key.
	Press the **Handsfree** key.
	Press the **Directory** key.
	Press the **Quit/Stop** key.

Services and Telephone Options menus

Services Menu

(Services)

The following are the most commonly used options:

Telephone Options Menu

Volume Adjustment

Pick one of the following:
- Ringer
- Handset Listen
- Handsfree Listen
- Headset Listen
- Buzzer

(Quit)

Contrast Adjustment

(Quit)

Language

(Quit)

Date/Time Format

(Quit)

Local DialPad Tone

(Quit)

Ring Type

Play (Quit)

OnHook Default Path

(Quit)

* To use a headset equipped with Bluetooth® wireless technology, you must first configure the headset and your phone to work together. For more information, see the Avaya 1165E IP Deskphone User Guide.

Note: The **Services** menu contains the **Telephone Options**, **Password Admin**, **Virtual Office**, and **MG 1000B** menus. Some options are not available on all Avaya 1165E IP Deskphones. Consult your system administrator.

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* If supported by your server, the Feature Status Lamp provides a user-defined alert. Contact your system administrator to find out if this feature is available for you.

Avaya 1165E IP Deskphone

For Avaya Communication Server 1000

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